

iL TUFFO

Rental agreement

To ensure that your holidays at iL TUFFO will be very enjoyable, we would like to inform you on our terms and conditions:

1. Arrival and departure

Check in time is from 16h00 (4.00 pm) on the day of your arrival, this to ensure that iL TUFFO is clean and ready to welcome you.

Check out time is 10h00 (10 am) on the day of departure. The dates of your stay, stated at the end of the terms and conditions cannot be changed without our prior written agreement.

2. Check in

You will receive check in details, geocode and the code for entry of the house on the morning of arrival. If you prefer personal guidance this is available upon request and will be charged. This fee has to be paid cash upon arrival (cost € 70). Your host will accompany you from the nearby gas station (5 minute drive) and will welcome and instruct you into the house.

3. Maximum occupancy

Five persons (2 adults, 3 children). For security reasons we cannot allow more guests nor visitors.

4. Payment

To secure your booking, a non-refundable 40% pre-payment has to be paid directly. The total balance has to be paid within 6 weeks prior to arrival date. If we do not receive the pre-payment in time we have to cancel your booking. There will be no refund of your pre-payment. If your booking is made within 6 weeks of your arrival, you are required to pay the full amount immediately.

5. Cancellation by us

In case of cancellation by us, because of "force majeure", we refund 100% of payments made.

6. Cancellation by you

If you have to cancel your reservation, no refund of the (pre-)payment will take place. We therefore strongly recommend comprehensive travel insurance.

7. Damages

We have selected all items in the house with great care and love. Many of them are unique or handmade, most of them are irreplaceable. Therefore it is impossible to establish a damage deposit. We kindly ask you to take extra good care of our belongings. Just in case of any damage, please let us know at check out and be reasonable in reimbursing the cost of replacement, special clean-up or repair.

8. General Conditions

- We are responsible to make sure our house meets all normal standards of comfort and is clean when you arrive. Note however that this is an old house that has been renovated, modern child safety features could not be implemented.
- Whilst every effort is made to ensure that statements, description and particulars of the house are accurate and that it will be available to you as arranged, we will not be liable if it does not meet your requirements. Prior to concluding this contract you must ensure that the property is entirely suitable for all members of your party.
- Bed linen and towels are provided, inclusive towels for the swimming pool.
- A baby cot and linen and a high chair is available upon request.
- Please let us know promptly if there are any electrical, mechanical, plumbing or other problems with the house. We will make sure to quickly solve any problem.
- Please allow us to carry out any repairs which may appear urgent or necessary during your stay. You can not claim any indemnity or reduction in rent due to this.
- We count on you considering the clean and well maintained condition of iL TUFFO at all times and prevent any problems for the neighbours (noise, parties, loud music, meetings, over-occupancy, etc...).
- It is understood that, during your stay, we accept no responsibility for personal injury to occupants, loss of, damage to the property or for other matters over which we have no control. We expressly point out that the different facilities e.g. swimming pool, kitchen, terraces, BBQ, fireplace are to be used at your own risk. Children must be supervised by their parents or whoever is responsible for them.
- It is not allowed to smoke or bring pets inside the house.
- It is not allowed to sub-let the house to anybody else, even free of charge.
- Keep the outside/doors always locked and valuable items inside when leaving the property.

9. Duration of stay

We expect you to leave on the date and time agreed. Penalty and legal measures apply if this would not be the case.

10. Cleaning

Cleaning costs are included for stays of minimal 5 nights, when less a fee of € 50 will be charged together with the booking costs. For a stay of minimal 2 weeks a cleanup and change of linen will be provided.

11. Accessibility

iL TUFFO is only accessible by car. Please note that the road is narrow and the last 100 meters are in poor condition. We advise you to drive slowly.

12. WIFI

Due to the rural location of the property the wifi-reception is very poor and unstable. Within a 5 minute drive you will find a gas station with good wifi-connection as well as in all surrounding cities.

13. Special requests

Must be made by email (denniscoenen2@gmail.com). Confirmation and costs of special requests will be confirmed by email in return.

14. Information and emergency

Are available upon arrival in the house.

15. Confirmation

Hereby I confirm and agree that I read and respect the terms and conditions on page 1 till 3 of the rental agreement of iL TUFFO.

Confirmation date:
Name
Signature

iL TUFFO

Booking Confirmation

Arrival Date	Saturday June 15th 2019
Departure Date	Wednesday June 19th 2019
Nr of nights	4
Nr of persons (max 5)	2
Nr of children (+age)	0
Rental Cost	€ 716 <i>(must be paid 6 weeks before arrival)</i>
Cleaning Cost	€ 0 <i>(for stays less than 5 nights – exception made)</i>
Bank Details	D.E. Coenen
	NL22 TRIO 0379 2679 93
40% pre-payment	€ 280

Guest's name	Ralph Dinkel
Address	
City	
Country	
Mobile	
Email	
Check-in <i>(state your option)</i>	<input type="checkbox"/> Personal (€ 70) <input type="checkbox"/> Keysafe
Copy of ID	<i>Must be attached</i>

Accommodation	iL TUFFO
Address	Contrada Zingariello, Ostuni

Confirmation date:
Name
Signature

To secure your booking a 40% pre-payment has to be paid directly within 24 hours. Both forms have to be signed and filled in the blanks on pages 3 and 4 and send by email together with a copy of your passport.